

## How do I turn off a browser's pop-up blocker?

### Internet Explorer

1. Go up to the 'tools' option (Alt+X)
2. Select Internet Options
3. Select Privacy Tab
4. Check Turn on Pop-up Blocker
5. You may also manually insert the website address in the 'Allowed Sites' section of Pop-Up Blocker Settings. You must enter into this section: [ispaceman.spacemanweb.com](http://ispaceman.spacemanweb.com)

### Internet Explorer - Edge (Windows 10)

1. Go up to the Settings and More Section  (Alt+X)
2. Go to Settings
3. Select Advanced Settings
4. Check Turn on Block pop-ups

### Safari

1. Go up to the 'edit' menu
2. Scroll down the tools menu and select 'Block Pop-Up Windows'

### Chrome

1. On your computer, open Chrome.
2. At the top right, click  and then Settings.
3. Scroll to the bottom and click Advanced.
4. Select content Settings
5. Under "Privacy and security," click Content settings.
6. Click Popups.
7. At the top, turn the setting to Allowed

### Firefox by Mozilla any version

1. Go up to the open menu
2. Select Options  Options
3. On the Left Click on Privacy & Security
4. Scroll down to the Permissions Section
5. Check off Block pop-up windows

6. You may also manually insert the website addresses in the 'Allowed Sites' section to the right of the 'Block Popup Windows' line in exceptions. You must enter into this section: `ispaceman.spacemanweb.com` and click allow

### How do I turn off a pop-up blocker from a taskbar, such as Google or Yahoo?

#### Google Taskbar

1. With a Google taskbar there is an actual button that has a number and the term 'blocked' underneath the number.
2. Click this button and you will see the text on the button change to 'Pop-Ups OK'.

#### Yahoo Taskbar

1. With a Yahoo browser or taskbar you must go to 'Yahoo Settings'.
2. There you should be able to locate the pop-up blocker options.
3. Disable pop-up blocker.

#### MSN taskbar

1. With a MSN browser or taskbar you must go to 'MSN Settings'.
2. There you should be able to locate the pop-up blocker options.
3. Disable pop-up blocker.

## Internet Explorer 10 Compatibility Mode

Some versions of Internet Explorer may require the browser be set to compatibility mode for the browser to work correctly with all of iFloorPlan's features. **Internet Explorer 10** on **Windows 7** or **Windows 8** requires that the compatibility mode be set.

### Internet Explorer 10

By default **Internet Explorer 10** in **Windows 8** does not run in compatibility mode. This is easily tested by logging into **iFloorPlan** and selecting a **new Building/Project**. If the compatibility mode is not enabled, iFloorPlan will not update to the new Building/Project.

To enable the compatibility mode for **Internet Explorer 10**, follow these steps:

**Windows 7 users start at step 2.**

1. **Windows 8 only** - From the **Windows 8** start screen select the **Desktop**.

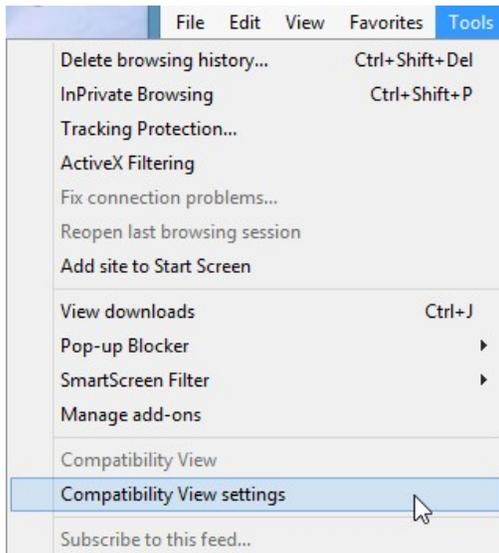


2. From the **Desktop** launch **Internet Explorer 10**.



3. Press the **Alt** key on your keyboard to bring up the top menu.

4. Go to **Tools | Compatibility View** settings



5. Either

- Add **iSpaceMan.SpaceManWeb.com** and **SpaceManWeb.com** to the **Compatibility View** websites
- OR
- Select **Display all websites in Compatibility View**

